



# LIFETIME LIMITED WARRANTY

## Refineosoft Lifetime (20 Years) Warranty

Congratulations! You have just purchased the highest quality water softener product on the market. **Please retain your sales order as proof of your warranty.**

### To whom is this warranty extended?

Water Depot warrants its products to the original purchaser only with proof of sale and guarantees that the products will be free from defects in materials and workmanship from the original date of purchase in the timelines described below:

### Softener Warranty

The water softener warranty is a 20 year limited warranty. The 20 year warranty covers the valve body and resin tank. There is a 20 year warranty on the resin media\* which is prorated at 5% per year. There is a one year warranty on labour caused by manufacturer defects.

- 1 year labour warranty applies if the unit was installed by a Water Depot Technician.
- 30 day leak warranty on all installed units.

\* For a period of 20 years, media is under warranty when using Solar Salt only.

### General Provisions

The warranties above are effective provided the Platinum water softener is operated at water pressures not exceeding 125 psi, and at water temperatures not exceeding 120°F. No warranty is made with respect to defects not reported within the warranty period and/ or defects or damages due to neglect, misuse, alterations, accident, misapplication, physical damage, or damage caused by fire, acts of God, freezing or hot water or similar cause.

THERE ARE NO WARRANTIES ON THE WATER SOFTENER BEYOND THOSE SPECIFICALLY DESCRIBED ABOVE. ALL IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE, ARE DISCLAIMED TO THE EXTENT THEY MIGHT EXTEND BEYOND THE ABOVE PERIODS. THE SOLE OBLIGATION OF WATER DEPOT UNDER THESE WARRANTIES IS TO REPLACE OR REPAIR THE COMPONENT OR PART WHICH PROVES TO BE DEFECTIVE WITHIN THE SPECIFIED TIME PERIOD, AND WATER DEPOT IS NOT LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES. NO WATER DEPOT FRANCHISE, AGENT, REPRESENTATIVE OR OTHER PERSON IS AUTHORIZED TO EXTEND OR EXPAND THE WARRANTIES EXPRESSLY DESCRIBED ABOVE.

Some provinces do not allow limitations on how long an implied warranty lasts or exclusions or limitations of incidental or consequential damage, so the limitations and exclusions in this warranty may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from province to province.